A COMMUNITY ASSESSMENT 2023-2028

This community assessment is a collection of three surveys about Jemez Springs. Two of the surveys also include the surrounding areas in Jemez Valley.

- 1. The first survey is the 2020 Census data for the Village of Jemez Springs. This is included as Appendix A.
- 2. The second survey is the results of the Community Conversations which were conducted throughout the Jemez Valley by the Jemez Springs Public Library in 2021 as part of an ALA, Libraries Transforming Communities, Small and Rural Libraries grant. This survey is included as Appendix B.
- 3. The third survey is the results of a survey conducted by a local non-profit group, Jemez Aging in Place, in 2021. This survey was taken by people ages 50 and up. The results are included as Appendix C.

The combination of these three documents gives a thorough picture of the legal service area, Village of Jemez Springs, and also a look at the surrounding area which the Jemez Springs Public Library serves in conjunction with the Jemez (Pueblo) Community Library.

Library Board Approved: November 17, 2022

Appendix A 2020 Census Data, Jemez Springs, New Mexico



Jemez Springs village, New **Mexico**

Place in New Mexico



Jemez Springs village, New Mexico is a city, town, place equivalent, and township located in New Mexico.



Total Population

198



Median Household Income \$93,750



Bachelor's Degree or Higher 45.2%



Employment Rate 62.1%



Total Housing Units 171



Without Health Care Coverage 7.3%



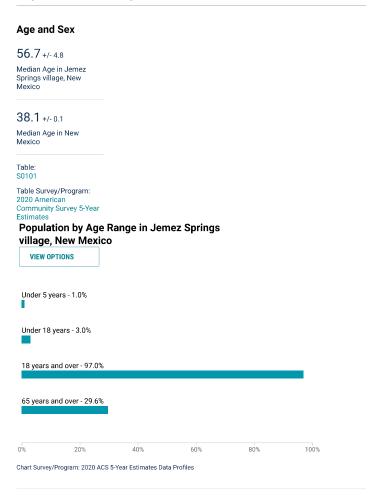
Total Households 158

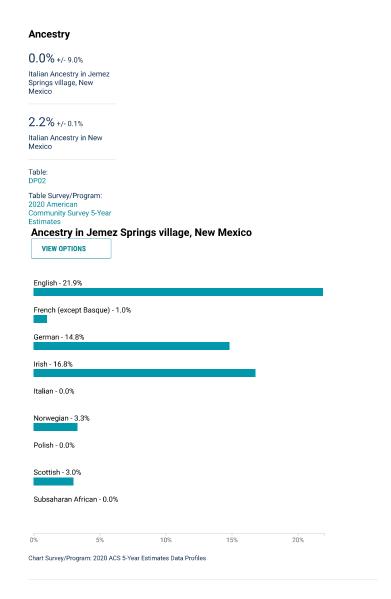


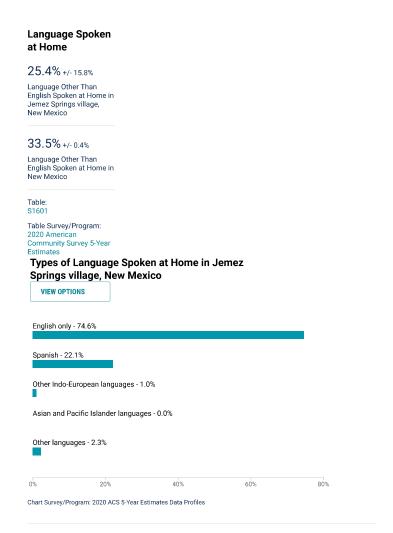
Hispanic or Latino (of any race)

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Populations and People

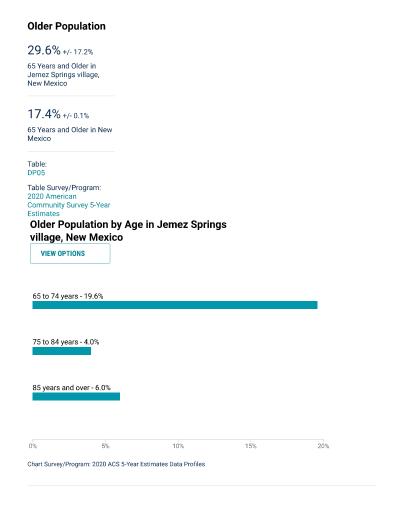


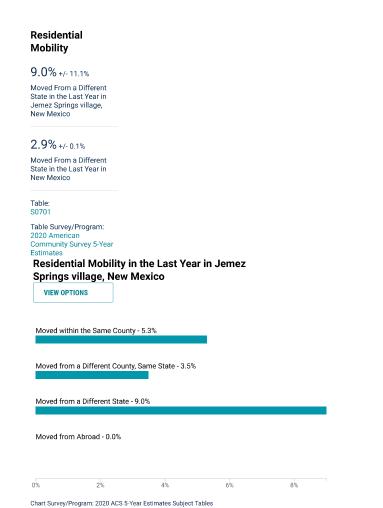


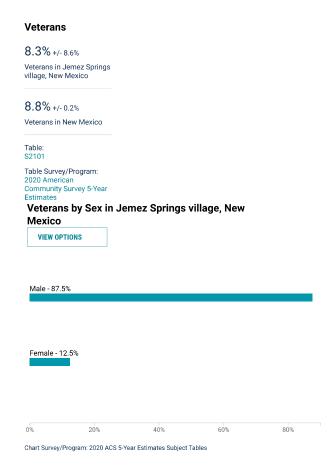


Native and Foreign Born		
0.0 +/- 9.0		
oreign Born population in lemez Springs village, lew Mexico		
9.2 +/- 0.2		
oreign Born population in lew Mexico		
able: 0P02		
able Survey/Program: 1020 American Community Survey 5-Year		
stimates		
stimates Foreign Born Popu village, New Mexic	ulation in Jemez Springs co	
stimates Foreign Born Popu	ulation in Jemez Springs co	
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Foreign Born Popu village, New Mexic VIEW OPTIONS Naturalized U.S. citizen	co	

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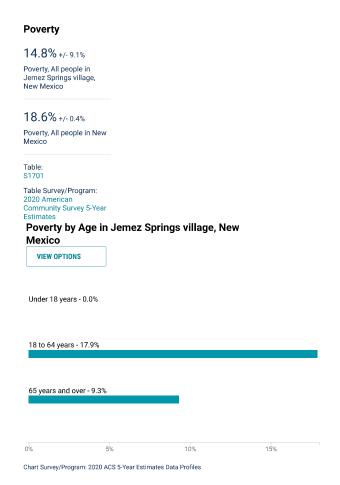




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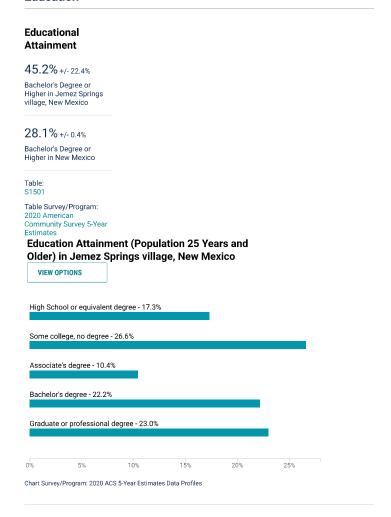
Income and Poverty

Income and Earnings			
\$93,750 +/- \$66,442			
Median Household Income in Jemez Springs village, New Mexico			
\$51,243 +/- \$514			
Median Household Income in New Mexico			
Table: S1901			
Table Survey/Program: 2020 American Community Survey 5-Year Estimates			
Median Income by Springs village, Ne		s in Jemez	
VIEW OPTIONS			
Families - \$136,471			
Married-couple families - \$	3146,563		
Nonfamily households - \$1	19,464		
\$0	\$50K	\$100K	\$150K
Chart Survey/Program: 2020 AC	S 5-Year Estimates Subject T	ables	



https://data.census.gov/cedsci/profile?g=1600000US3535320

Education





88.9% +/- 20.8%

School Enrolled Population Enrolled in Kindergarten to 12th Grade in Jemez Springs village, New Mexico

67.7% +/- 0.5%

School Enrolled Population Enrolled in Kindergarten to 12th Grade in New Mexico

Table: S1401

Table Survey/Program: 2020 American Community Survey 5-Year Estimates

School Enrollment (Population 3 Years and Over

Enrolled in School) in Jemez Springs village, **New Mexico**

VIEW OPTIONS

Nursery school, preschool - 0.0%

Kindergarten to 12th grade - 88.9%

College, undergraduate - 11.1%

Graduate, professional school - 0.0%

20% 40% 60%

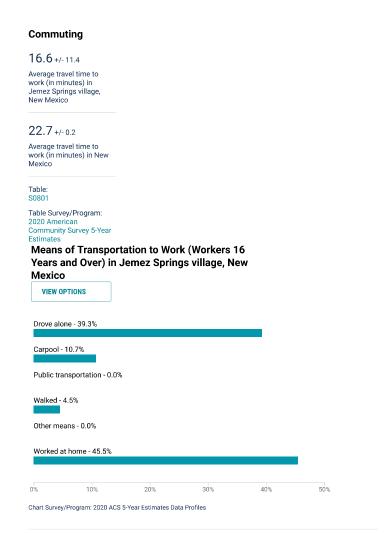
80%

Chart Survey/Program: 2020 ACS 5-Year Estimates Subject Tables

https://data.census.gov/cedsci/profile?g=1600000US3535320

Employment





Employment and Labor Force Status

62.1% +/- 15.6%

Employment Rate in Jemez Springs village, New Mexico

53.2% +/- 0.3%

Employment Rate in New Mexico

Table: DP03

Table Survey/Program: 2020 American Community Survey 5-Year Estimates

Employment Rate in Jemez Springs village,

New Mexico

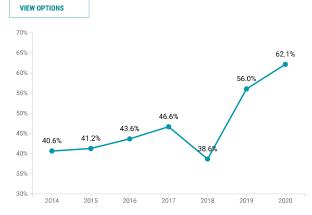
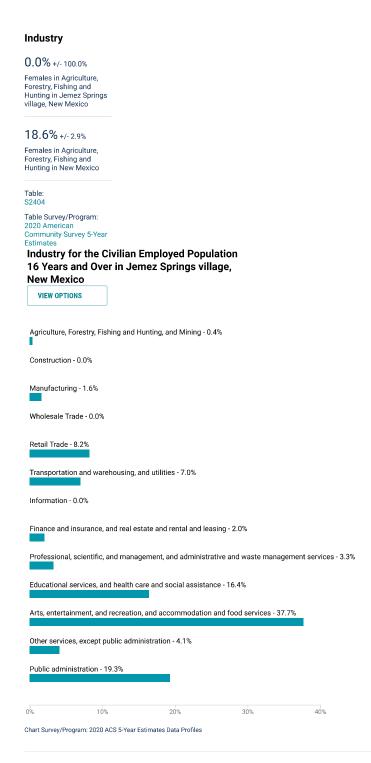


Chart Survey/Program: 2020 ACS 5-Year Estimates Data Profiles





0.0% +/- 100.0%

Females in Computer, Engineering and Science Occupations in Jemez Springs village, New Mexico

25.5% +/- 1.6%

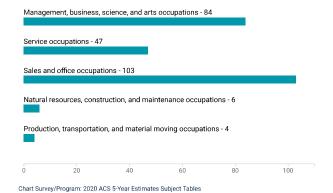
Females in Computer, Engineering and Science Occupations in New Mexico

Table: S2401

Table Survey/Program: 2020 American Community Survey 5-Year Estimates

Occupation for the Civilian Employed Population 16 Years and Over in Jemez Springs village, New Mexico

VIEW OPTIONS





33.8 +/- 5.7

Mean Usual Hours Worked for Workers in Jemez Springs village, New Mexico

38.2 +/- 0.1

Mean Usual Hours Worked for Workers in New Mexico

Table Survey/Program: 2020 American Community Survey 5-Year Estimates

Mean Usual Hours Worked for Workers by Sex in Jemez Springs village, New Mexico

VIEW OPTIONS

Male - 39.0% Female - 31.1%

30%

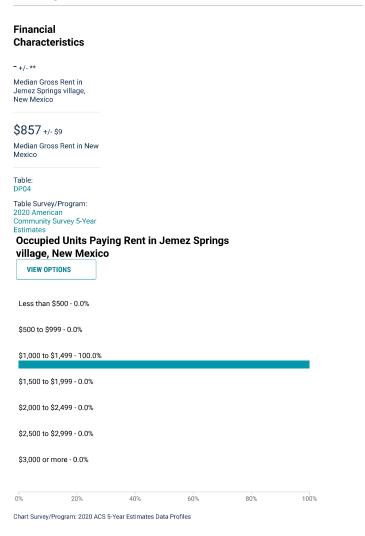
40%

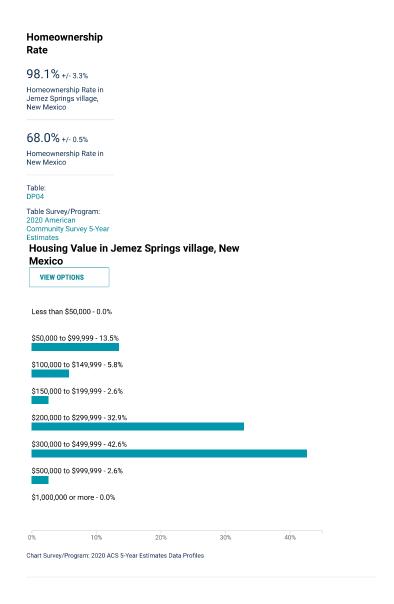
Chart Survey/Program: 2020 ACS 5-Year Estimates Subject Tables

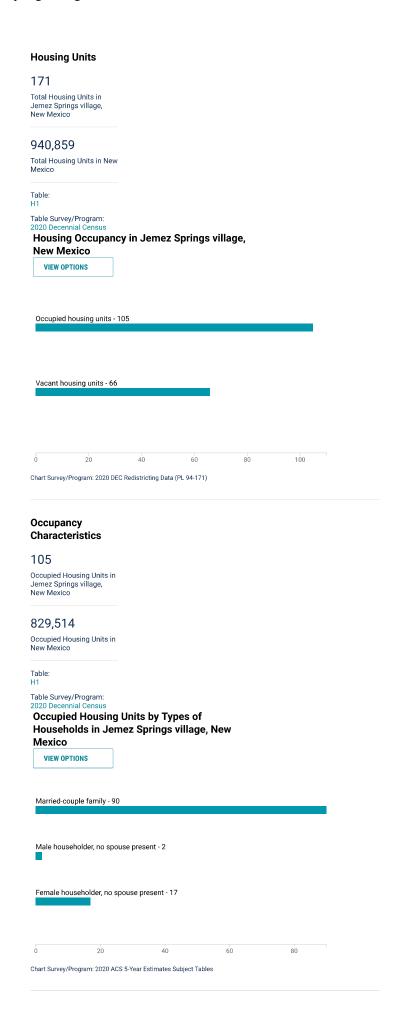
10%

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Housing







Owner/Renter (Householder) Characteristics 16.5% +/- 17.4% Moved 2019 or Later Into Occupied Housing Unit in Jemez Springs village, New Mexico 4.7% +/- 0.2% Moved 2019 or Later Into Occupied Housing Unit in New Mexico Table: \$2502 Table Survey/Program: 2020 American Community Survey 5-Year Estimates Moved 2019 or Later Into Occupied Housing Unit by Type of Units in Jemez Springs village, New Mexico VIEW OPTIONS Owner-occupied housing units - 16.8%

Chart Survey/Program: 2020 ACS 5-Year Estimates Subject Tables

15%

Renter-occupied housing units - 0.0%



Vacancy

66

Vacant Housing Units in Jemez Springs village, New Mexico

111,345

Vacant Housing Units in New Mexico

Table: H1

Table Survey/Program: 2020 Decennial Census Vacancy Rate in Jemez Springs village, New

Mexico



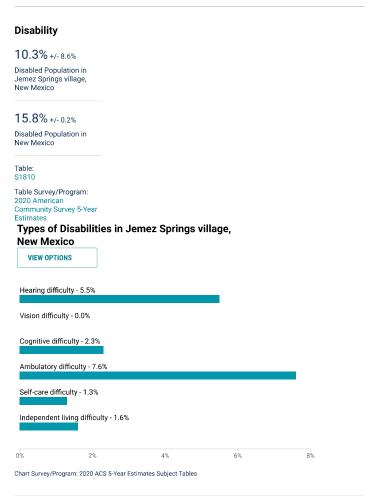
Chart Survey/Program: 2020 ACS 5-Year Estimates Data Profiles

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https://data.census.gov/cedsci/profile?g=1600000US3535320

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Health





Health Insurance

7.3% +/- 7.0%

Without Health Care Coverage in Jemez Springs village, New Mexico

9.5% +/- 0.3%

Without Health Care Coverage in New Mexico

Table: S2701

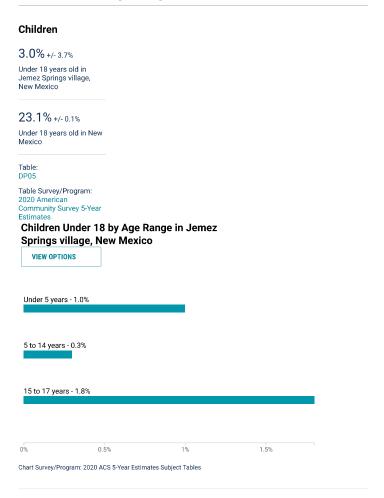
Table Survey/Program: 2020 American Community Survey 5-Year Estimates

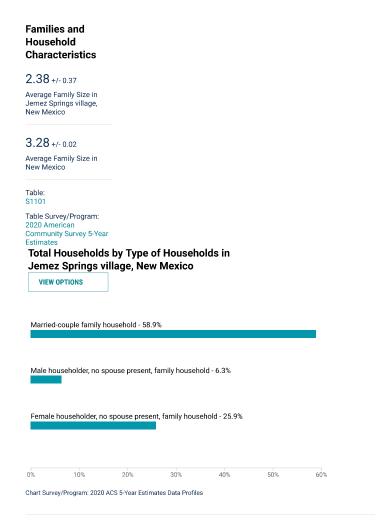
Population Without Health Insurance Coverage in Jemez Springs village, New Mexico

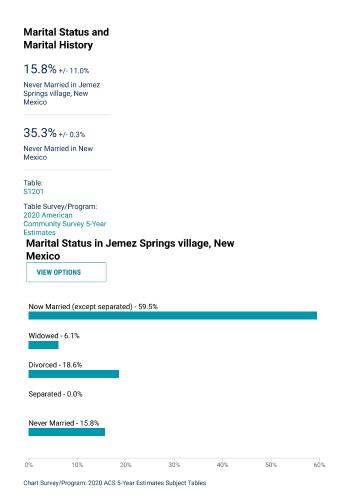


Chart Survey/Program: 2020 ACS 5-Year Estimates Data Profiles

Families and Living Arrangements







https://data.census.gov/cedsci/profile?g=1600000US3535320

Government

Redistricting

198

Total Population in Jemez Springs village, New Mexico

2,117,522

Total Population in New Mexico

Table: P1

Table Survey/Program: 2020 Decennial Census

Total Population for All Places in New Mexico

VIEW OPTIONS



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Race and Ethnicity

American Indian and Alaska Native

3

American Indian and Alaska Native alone in Jemez Springs village, New Mexico

212,241

American Indian and Alaska Native alone in New Mexico

Table: P1

Table Survey/Program: 2020 Decennial Census

American Indian and Alaska Native alone for All Places in New Mexico

VIEW OPTIONS



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Asian

4

Asian alone in Jemez Springs village, New Mexico

37,469

Asian alone in New Mexico

Table: P1

Table Survey/Program: 2020 Decennial Census

Asian alone for All Places in New Mexico

VIEW OPTIONS



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Black or African American

0

Black or African American alone in Jemez Springs village, New Mexico

45,904

Black or African American

Table Survey/Program: 2020 Decennial Census

Black or African American alone for All Places

in New Mexico VIEW OPTIONS



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Hispanic or Latino

47

Hispanic or Latino (of any race) in Jemez Springs village, New Mexico

1,010,811

Hispanic or Latino (of any race) in New Mexico

Table:

Table Survey/Program: 2020 Decennial Census

Hispanic or Latino (of any race) for All Places in

New Mexico VIEW OPTIONS



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Native Hawaiian and Pacific Islander

0

Native Hawaiian and Other Pacific Islander alone in Jemez Springs village, New Mexico

2,093

Native Hawaiian and Other Pacific Islander alone in New Mexico

Table: P1

Table Survey/Program: 2020 Decennial Census

Native Hawaiian and Other Pacific Islander alone for All Places in New Mexico

VIEW OPTIONS



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Not Hispanic or Latino

141

White alone, not Hispanic or Latino in Jemez Springs village, New Mexico

772,952

White alone, not Hispanic

Table Survey/Program: 2020 Decennial Census

White alone, not Hispanic or Latino for All **Places in New Mexico**

VIEW OPTIONS



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Some Other Race

12

Some Other Race alone in Jemez Springs village, New Mexico

318,632

Some Other Race alone in

Table: P1

Table Survey/Program: 2020 Decennial Census

Some Other Race alone for All Places in New Mexico

VIEW OPTIONS



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Two or More Races

27

Two or More Races in Jemez Springs village, New Mexico

422,246

Two or More Races in New Mexico

Table: P1

Table Survey/Program: 2020 Decennial Census

Two or More Races for All Places in New

Mexico

VIEW OPTIONS



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White

152

White alone in Jemez Springs village, New Mexico

1,078,937

White alone in New Mexico

Table: P1

Table Survey/Program: 2020 Decennial Census

White alone for All Places in New Mexico

VIEW OPTIONS



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Accessibility | Information Quality | FOIA | Data Protection and Privacy Policy | U.S. Department of Commerce |

Release Notes

Measuring America's People, Places and Economy

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Appendix B Community Conversations, 2021

Community Conversation Results – Thoughts and Ideas from Your Community!

Janet Phillips, Library Director

Jemez Springs Public Library recently facilitated seven community conversations throughout the Jemez Valley/Mountains to understand existing communication channels (such as websites, social media, newspapers), communication channels under development, and to gather input for alternatives and improvements in community dialogue. These conversations were funded by a grant from *Libraries Transforming Communities: Focus on Small and Rural Libraries, an initiative of the American Library Association (ALA) in collaboration with the Association for Rural & Small Libraries (ARSL).*

As promised, conversation responses are now summarized, and are being provided to you here. The library's intent was not to propose solutions, but rather to gather information and give the community an opportunity to widely explore the topic; **understanding often leads to change for the better.**

We hope you use this information to understand and effect change for the better.

Participation: Conversations were held August & September 2021 when indoor mask wearing was required. Attendance was affected by many factors; access was an issue for some. It was notable that young families were not represented, and unfortunately with the lockdown and zoom format the Jemez Pueblo, the region's largest population, was not adequately represented. While the overall attendance was not large (about 1.4% of the region population), the topics of concern/interest were diverse and plentiful, and there were patterns in the responses. Hopefully you will find your own concerns represented here even if you were unable to attend. If you are reading this, you are using one of the many venues in which the conversations were advertised (or you attended and requested an email). The opportunity to hear and be heard was of value to those who attended. Thank you to all of the participants!

Location	Areas	Canon	Jemez	Jemez	La		San	
	1,2,3	area	Pueblo	Springs	Cueva	Ponderosa	Ysidro	Total
attendees	13	10	3	14	7	3	6	56

Results: The format for each conversation was the same, involving a series of open ended and survey questions. The results follow for each topic of discussion:

Question 1: What regional issues/events and info do you want to see in local communication venues?

This was first asked as an open ended question with little or no prompting. Admittedly the responses often came from a "what is important" perspective... but these are all things people clearly care about being informed on. Most frequent responses to this question were centered on communication. A need for a **venue*** for all areas in the region to share and receive local

news & events was most frequently expressed. Transparency is a big issue... locals want to be informed about: progress on connectivity improvements funded recently by state and federal initiatives; SFNF plans & participation opportunities for local land acquisitions; forest road/trail closures; local government information such as updates on ordinances and meeting minutes; grant funds obtained by local government entities & how funds are being used. Fire prevention & suppression capability and notification of smoke dangers were deemed of high importance in addition to timely emergency/accident/disaster/road conditions/utility outages information. Local food was mentioned frequently in the light of local food sharing & sales opportunities. Visitor/tourism management was a frequent mention with waste management/restrooms/traffic safety/campfires all being big concerns. Water sustainability, health information, and affordable housing were mentioned frequently as well. Infrastructure funding to both provide for a growing population and any economic development bringing more people to the area was mentioned. All of the above topics were brought up without prompting at 3 or more community conversations. The following topics were brought up at 1-2 of the conversations: crime prevention, vacation housing regulation, local phone lists, fitness facilities, school news, senior services information, waste management information, flood/drainage control, land management/indigenous stewardship, library services, obituaries, pedestrian safety, social/community services, volunteer opportunities, and wildlife education/sustainability. For additional details about comment locations & wording please visit https://jsplibrary.org/community-conversations/

After open discussions the survey prepared by the facilitation team was done either via poll, or physical or online survey completion. The results are sorted by the items most frequently chosen as important:

^{*} see question 3 for data about use of existing venues and wrap up for ideas for improvements

			La Cueva,						
			Seven						
			Springs,						
What regional issues/events and info do you		Canon,	Sierra Los Pinos.						Percent of
want to see in local communication venues?	Δreas 1 2 3	Gilman, Vista	,						total
	and	Hermosa &	Ridge &	Village of					participants
	Surrounding	surrounding	surrounding	Jemez			Jemez	Total	voting for
	Areas	area	area	Springs	San Ysidro	Ponderosa	Pueblo	votes	this
Local Interest [Local events (farmer's									
market, libraries, arts, music, local									
businesses)]	9	10	6	15	5	3	1		49 91%
Sustainability [Water (quality/sustainability)]									
Sustamability [water (quanty/sustamability)]	9	10	4	14	6	3	2		48 89%
Safety [Connectivity - Internet access &									
phone service]	6	10	8	15	4	3	1		47 87%
Safety [Fire prevention]	10	9	7	12	5	3	0		46 85%
Wellbeing [Health Care]	9	8	7	11	5	3	2		45 83%
Economy [Trail & forest openings/closures]	8	9	7	14	3	3	1		45 83%
Local Interest [Public meeting notifications]	7	10	7	12	5	3	0		44 81%
Sustainability [Pollution/Waste									
management/recycling]	8	10	4	15	2	2	2		43 80%
Safety [Utility outages]	7		8				1		42 78%
Local Interest [Stories by locals (local									
history, travels, nature, book reviews, fiction,									
poetry, etc)]	9	9	4	10	4	3	1		40 74%
Safety [Transportation/road conditions]	7	7	7	11	1	3	1		37 69%
Wellbeing [Senior care]	6	4	6	10	6	3	1		36 67%
Wellbeing [Updates from local non-profits]	9	5	6	11	0	3	0		34 63%
Economy [Dark skies]	10	8	1	9	3	2	1		34 63%
Economy [Economic development									
initiatives/opportunities]	5	7	4	9	4	2	2		33 61%
Local Interest [Local hobby/interest groups									
such as quilting, gardening etc]	5	4	6	10	3	3	0		31 57%
Sustainability [Food security]	3	8	5	9	3	2	1		31 57%
Sustainability [Schools/education]	5	2	3	11	6	2	2		31 57%
Local Interest [Local services/businesses/real									
estate]	4	2	5	11	4	3	1		30 56%
Local Interest [Local classified ads]	6	2	3	11	5	3	0		30 56%
Economy [Local Employment]	3		4	12			0		30 56%
Local Interest [Obituaries & Birth									
announcements]	6	5	3	6	4	3	1		28 52%
Sustainability [Energy sustainability]	5		3	11	4		1		28 52%
Economy [Tourism]	2	7	4	8	4				28 52%
Wellbeing [Social Justice (definition:									
everyone deserves equal economic, political									
and social rights and opportunities)]	7	6	1	7	2	2	2		27 50%
Wellbeing [Access to legal help/social									
services]	6	1	4	8	1	2	1		23 43%
Economy [Statewide/National Media									
coverage of Jemez Valley/Mountains]	5	4	3	3	0	2	1		18 33%
Safety [Weather resource]	5	2	4	2	0	3	0		16 30%
Wellbeing [Religious/spiritual services]	3	0	5	5	0	1	0		14 26%
Local Interest [Editorials & letters to editor]	3	2	1	4	1	3	0		14 26%
Other [Games/Puzzles/Comics]	3	1	3	1	0	3	1		12 22%
Other [Recipes]	0	1	3	0	0	1	1		6 11%
Total Respondents	10	10	8	15	6	3	2		54

Question 2: Do you feel well informed about local/regional topics?

This question received a resounding no from most participants. The answers in the previous question reveal what it would mean to be well informed about local/regional topics.

Question 2: Do you	Areas	Canon	Jemez	Jemez	La		San	
feel well informed	1,2,3	area	Pueblo	Springs	Cueva	Ponderosa	Ysidro	Totals
total yes answers	0	3	0	2	1.5	0	0	6.5
total attendees	13	10	3	14	7	3	6	56
								11.61%

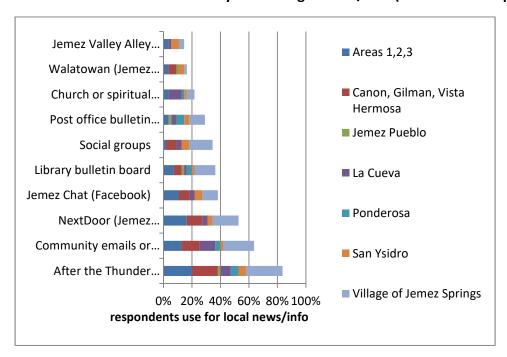
Question 3: How do you get your news...

Do you have internet access in your home? (via online or in-person poll)

The first part of this section was to ask whether participants had internet access within their homes. While the majority did, there was also a consistent comment about the lack of quality and consistency of service available. Unplanned communication outages exist in all areas, with increased outage frequency in areas further away from the highway and hubs. In some areas working from home or schooling via the internet are not viable options due to poor service.

Which									
Community		Canon,					Village		
Conversation		Gilman,					of		
are you	Areas	Vista	Jemez	La		San	Jemez		% of
attending	1,2,3	Hermosa	Pueblo	Cueva	Ponderosa	Ysidro	Springs	Totals	total
number of									
attendees									
responding	13	10	2	7	3	6	14	55	100%
Do you have									
internet									
access in									
your home?	13	8	2	7	3	5	15	53	96%

Which of these local venues do you use to get news/info (via online or in-person poll):



What other ways do you receive local/regional news? (via online poll or in-person discussion)

Word of mouth was the most common additional way to receive local information, being mentioned at four Community Conversations. Unfortunately the lack of gathering opportunities during the pandemic has isolated many people from that usual way of hearing what is going on, which was also expressed. The following were mentioned at two of the conversations: Albuquerque newspaper, Home Owners Association or neighborhood groups, local realtor, neighborhood gatherings, and the recycling center. These were mentioned at one conversation: Amanda's Jemez Mountain Country Store, CWW Feed Store bulletin board, Facebook I Drive Highway 4, Farmer's Market, Forest Service emails, Ham radio, Highway 4 Café, Jemezcentral.com (hiking and fishing info), Jemez Springs Public Library website, Jemez Valley Credit Union bulletin board, national newspapers (articles about local region), Ponderosa Community Center bulletin board, radio (NPR sometimes has local announcements), SF National Forest website, Stage Stop bulletin board (when it was open).

Listing of local communications venues

A handout (now available online at https://jsplibrary.org/community-conversations/ was provided to conversation participants, with particular mention of a new online community directory being built at www.Jemezsprings.net. The intent is to create a one-stop directory which will lead residents to the local resources we need. This idea was well received at the conversations. The site under development so is missing much of the information at this time. Please take a look and use the "contact us" function to add missing pieces of information so we can build a complete directory. If you are a service provider of any type please take advantage

of this free listing by sending your information. All businesses and non-profits, government entities, firehouses, etc, please check and provide any updates for your business or organization. Thank you! This is a free service to the region.

Wrap up – thoughts & ideas to share

Whether mentioned in the wrap-up or elsewhere in the discussions it was unanimous amongst all the communities that **viable internet and phone service for all** is a communication priority. People want to know what is happening on local, state, and federal levels to solve this.

The second most popular idea, mentioned at six gatherings, was the idea of either a local **radio station** (possibly modeled on Taos' solar or Placitas radio stations) or some air time on a larger station which would host our local news for an hour a day (KOB and NPR were mentioned as occasionally airing local events).

Funding ideas were mentioned in several different ways:

- More leverage for funding if we address problems regionally.
- Use funding for highest priorities of area residents
- County taxes should be put toward helping with area waste management due to high visitor/tourist traffic, especially during pandemic.
- Suggested funding sources: National Corporation for service to aid in funding for rural areas. Also NCNMEDD.

Local food was brought up in several ways:

- a cooperative for supplying food services with grant funds was suggested, based on existing successful models in other communities
- Local mutual aid projects were suggested (from Wikipedia "Mutual aid participants work together to figure out strategies and resources to meet each other's needs, such as food, housing, medical care, and disaster relief, while organizing themselves against the system that created the shortage in the first place.")

Other ideas/thoughts shared included:

- Can we develop a communications team that can help gather important information from entities that have important info that needs to be communicated (and how?) and then put it out in as many ways as possible?
- Code Red all should register for this (<u>https://www.sandovalcountynm.gov/codered/</u>)
- Community gathering places are important La Cueva area missing the restaurant as a place to meet up with neighbors; San Ysidro is working on a community center
- ➤ Ham radio is a possible local communication path
- ➤ Information phone line manned by a person would be helpful (note the libraries will help find information which is publically available, which is clearly not everything people want to know)

- ➤ Jemez Aging in Place was brought up at several meetings as the group is conducting a survey of those over 50 to ascertain the best direction for efforts in improving access to senior services. The topic of needing a way to connect seniors with people who can provide them with assistance in everything from house cleaning to medical care came up at several conversations.
- Local delivery of Albuquerque Journal is no longer available; select articles can be read for free at elportalnm.org, click on newsbank, then select the newspaper and date.
- ➤ Periodic region-wide meetings with an opportunity to interact with presenters such as forest service, mayors, sheriff, utility providers, etc, were suggested. (Hybrid meetings were also suggested so that people could attend from home if homebound or during pandemic times.)
- ➤ A single place to share information was a need brought several times: information from local businesses and event holders, medical information, senior services, service providers etc (note the listing of existing local news and communications venues was shared; jemezsprings.net is intended to serve the purpose of a community directory which will also have links to other local websites so will hopefully become a single source for that sort of information for residents)
- > Text message service for important information
- Website for posting informal news

As mentioned at the beginning, the library's intent was not to propose solutions, but rather to gather information and give the community an opportunity to widely explore the topic; understanding often leads to change for the better.

We hope you use this information to understand and effect change for the better.

Thank you to the facilitation team of Anita Punla, Barbara Stone, and Suzanne Swetnam! Thanks to Ember (Gabe) Reyes for technical assistance. And thanks again to all the participants; it was an honor to hear your thoughts about regional communications and related issues.

For information about the free facilitation e-course offered by ALA and for additional detail on the information obtained at the community conversations please visit https://jsplibrary.org/community-conversations/

Appendix C Jemez Aging in Place Survey, 2021



COMMUNITY NEEDS ASSESSMENT - 2021

Community Support and Participation

Many community members and organizations participated in our Community Health Assessment! We are very grateful for all the people and organizations who distributed and collected surveys, and promoted participation at community events, meetings, and other venues.

We are especially grateful for the 105 community members who provided input through the survey, and for the 9 people who participated in key stakeholder interviews.



We would also like to acknowledge Jose "JoJo" Delgado, Lanae Notah, and Dr. Holly Mata from the New Mexico State University Department of Public Health Sciences for their support in developing this report.

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The mission of Jemez Aging in Place is to:

- Enhance senior services by partnering with existing government and non-government support services, developing services that are lacking, and using Jemez Community Center in Canon, the library, local publications, houses of worship, and social media to raise awareness among community members about available services.
- Link people to existing services and advocate for their expansion, as needed.
- Promote senior wellness by providing excellent and accessible resources that improve the quality of life for seniors, their caregivers, and the community.
- Innovate to address the changing needs of elders in the Jemez Valley and Mountains, pursuing creative solutions, partnerships, funding, and means of communicating.

JAIP Community Needs Assessment: Purpose & Process

To help aging adults of the Jemez Valley and mountains remain in their homes and community for as long as possible and receive the care and support they need to do so, the JAIP developed a needs assessment survey to gather community input and prioritize community needs among people 50+. We also conducted 9 interviews with key stakeholders including a Medical Doctor, a Naturopathic Doctor, a Senior Center Director, a City Clerk, a Mayor, three Pastors, and a Library Director.

Our survey provided people in our community who are 50+ an opportunity to rate the importance of support as they grow older in six domains: 1) Health & Wellness/Medical Support, 2) Transportation, 3) Housing, 4) Home Repair & Maintenance, 5) Internet, Information, & Resource Support, and 6) Quality of Life Services and Support

Each domain included specific types of support/needs that participants could rate as "not important", "a little important", "moderately important", or "extremely important".

We asked three open-ended questions:

- Other things needed in the Jemez Valley and mountains to make life easier and better for seniors?
- In your opinion, what are the things that make the Jemez area a great place to grow old?
- What are the things that make it a difficult place to grow old?

Participants also responded to the following:

- Are you planning to stay in the Jemez area as you grow older? (yes or no)
- Do you have a good support system of family/friends nearby? (yes or no)
- What is your age now? (50-60, 61-70, 71-80, 81-90, or 91+)
- What area do you live in?

We also provided space for participants to share their name, phone#, and/or email for possible follow-up.



Needs Assessment Survey & Questions for residents 50 & older

In the fall of 2021 we promoted and distributed the survey throughout the Jemez Valley through a variety of channels. These included existing community meetings and networks, special events, community and faith-based organizations, print and social media, and word of mouth.



Who participated in our Needs Assessment Survey?

A total of 105 people participated in the survey. Participants were from all over the Jemez area. For each question summarized below, we provide the # of people who responded to each question. Percentages are based on the # responding to each individual question and do not include people who left a question blank.

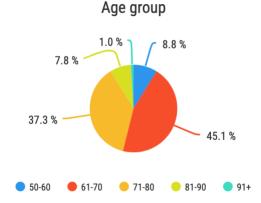
Are you planning to stay in the Jemez area as you grow older (n = 93)? 98% said yes



Do you have a good support system of family/friends nearby (n = 82)? 76% said yes



What is your age now (n = 102)?



Most (45%) are 61-70, followed by 71-80 (37%), 50-60 (9%), (81-90 (8%), and 91+ (1%).

Survey results: Health & Wellness | Medical Support

For each of the following supports or services, we asked participants to indicate how important each item is to them now or in the coming years. Participants could respond "not important", "a little important", "moderately important", or "extremely important".

We combined the "moderately important" and "extremely important" responses. For example: 76% of participants indicated that "Alternative health care" is "moderately important" or "extremely important"

Service/Support & # of total responses for this item	Percentage (# of participants) who indicated "moderately important" or "extremely important" for this item
Alternative health care (n = 86)	76% (n = 65)
Exercise classes (such as Tai Ch'i, Yoga, etc.) (n = 87)	74% (n = 64)
Local pool for aquatic exercise classes/lane swimming (n = 81) Note: 12 surveys were missing this item	68% (n = 55)
Home Health S	Services
Home health: Physical or occupational therapy (n = 95)	74% (n = 70)
Home health: Delivered nutritious meals (n = 99)	59% (n = 58)
Home health: Borrowing place for durable medical equipment (wheelchairs, walkers, shower stools, portable toilets (n = 93)	51% (n = 48)
Home health: Help with bathing (n = 96)	48% (n = 46)
Home health: help with meal preparations (n = 97)	48% (n = 47)
Home health: 24 hour in-home assistance (n = 98)	44% (n = 43)
Home health: Monitor medications, check daily vitals (n = 97)	42 % (n = 40)
Home health: Change oxygen tubing (n = 96)	34% (n = 34)



Survey results: Transportation needs

(Transportation to Albuquerque/Rio Rancho or Los Alamos | Local transportation)

For each of the following supports or services, we asked participants to indicate how important each item is to them now or in the coming years. Participants could respond "not important", "a little important", "moderately important", or "extremely important".

We combined the "moderately important" and "extremely important" responses. For example: 73% of participants indicated that "Transportation for Grocery Shopping (Albuquerque or Rio Rancho)" is "moderately important" or "extremely important"

Service/Support & # of total responses for this item	Percentage (# of participants) who indicated "moderately important" or "extremely important" for this item							
Transportation to Albuquerque or Rio Rancho								
Medical, dental, & vision appointments (n = 101)	78% (n = 79)							
Grocery Shopping (n = 102)	73% (n = 74)							
Pharmacy (n = 101)	73% (n = 74)							
Restaurants/movies/plays (n = 99)	47% (n = 47)							
Local	Transportation							
Bank/post office/places of worship (n = 97)	57 % (n = 52)							
4WD transportation due to weather (n = 96)	54% (n = 52)							



Survey results: Housing needs

For each of the following supports or services, we asked participants to indicate how important each item is to them now or in the coming years. Participants could respond "not important", "a little important", "moderately important", or "extremely important".

We combined the "moderately important" and "extremely important" responses. For example: 44% of participants indicated that "Affordable rental housing" is "moderately important" or "extremely important"

Service/Support & # of total responses for this item	Percentage (# of participants) who indicated "moderately important" or "extremely important" for this item
Independent senior housing cluster (common area, caregivers/medical services nearby) (n = 99)	54% (n = 54)
Assisted Living Facility (n = 99)	47% (n = 47)
Affordable rental housing (n = 101)	44% (n = 45)







Survey results: Home Repair & Maintenance - Professional or volunteer help

For each of the following supports or services, we asked participants to indicate how important each item is to them now or in the coming years. Participants could respond "not important", "a little important", "moderately important", or "extremely important".

We combined the "moderately important" and "extremely important" responses. For example: 58% of participants indicated that "help making home accessible" is "moderately important" or "extremely important"

Service/Support & # of total responses for this item	Percentage (# of participants) who indicated "moderately important" or "extremely important" for this item
Home repairs & maintenance (n = 104)	78% (n = 81)
Firewood & other heating needs (n = 105)	70% (n = 73)
Yard work (n = 102)	63 % (n = 65)
House cleaning (n = 102)	62% (n = 63)
Help making home accessible (n = 99)	58% (n = 57)
Laundry, changing linens (n = 102)	47% (n = 47)







Survey results: Internet, information, & resource support

For each of the following supports or services, we asked participants to indicate how important each item is to them now or in the coming years. Participants could respond "not important", "a little important", "moderately important", or "extremely important".

We combined the "moderately important" and "extremely important" responses. For example: 90% of participants indicated that "reliable internet access" is "moderately important" or "extremely important".

Service/Support & # of total responses for this item	Percentage (# of participants) who indicated "moderately important" or "extremely important" for this item
Reliable internet access (n = 101)	90% (n = 90)
Access to device (computer, tablet, phone) (n = 100)	76% (n = 76)
Training on using devices (n = 96)	70% (n = 67)
A listing of resources and service providers on paper, available at the library (n = 91)	64% (n = 58)
Social worker for access to available services (n = 92)	59% (n = 54)
Technical assistance or someone to access internet for me (n = 93)	58% (n = 54)



Survey results: Quality of Life services & support

For each of the following supports or services, we asked participants to indicate how important each item is to them now or in the coming years. Participants could respond "not important", "a little important", "moderately important", or "extremely important".

We combined the "moderately important" and "extremely important" responses. For example: 87% of participants indicated that "A small grocery store with fresh produce & variety of foods" is "moderately important" or "extremely important".

Service/Support & # of total responses for this item	Percentage (# of participants) who indicated "moderately important" or "extremely important" for this item
A small grocery store with fresh produce & variety of foods (n = 100)	87% (n = 87)
A casual social/recreation gathering place (for classes and entertainment) (n = 96)	73% (n = 70)
More restaurant options (n = 100)	71% (n = 71)
A Day Out Program for elders and respite for caregivers (n = 97)	61% (n = 59)
More paved walkways (n = 98)	59% (n = 58)
Chat and support group (n = 99)	52% (n = 51)
Spiritual Support (Pastor, Rabbi, Zen Abbess, etc.) (n = 99)	46% (n = 46)
Caring contact via calls or letters (n = 98)	44% (n = 43)



Additional input from participants

We also asked 3 open ended questions to gain additional input: 1) What are other things needed in the Jemez Valley and mountains to make life easier and better for Seniors? 2) In your opinion, what are things that make the Jemez area a great place to grow old? and 3) What are the things that make it a difficult place to grow old?

46 people responded to the question "What are other things needed in the Jemez Valley and mountains to make life easier and better for Seniors"?

What are other thing things needed in the Jemez Valley and mountains to make life easier and better for Seniors?

Activities/Community/Business: 23 responses

- Borrow/lend supplies (walkers, etc.) place to donate adult underpants, pads, etc.
- Bike path, path along river
- Good local restaurants
- Pool for swimming, movies
- Some of the above, we should build since this is a long ongoing "Talk" & Action needed for years as a person who has taken care of a lot of elders over the years
- Cell phone reception, barbershop/salon, house cleaners
- Though said before a healthy fish food restaurant
- Restaurants, organic food year-round for sale
- More reliable internet, responsible reasonably-priced helpers for yard and house work.
- Coordinate access to services (repair) etc. from ABQ to SF.
- · Community events that elder could attend
- Community garden
- Laundry mat, big units
- Improved cell phone service beyond the village
- Activities
- Access to the cultural and educational richness of Santa Fe and Albuquerque
- Gas station. More available and responsive law enforcement.
- Equestrian Farm Ranch Activities
- Paths outside of village
- BETTER WALKING TRAILS
- Better instead of more paved walkways
- VFW hall
- Did you know that when people call 911 that many of them do not know where they are? A few years ago, I attended training presented by Sandoval County dispatchers. They played a recording of an elderly woman who called because her mate was having a Heart attack. but she didn't know her own address. It took the dispatcher 23 minutes of questioning to figure it out. This may be a good training opportunity for seniors and is likely to cost nothing to actually make it happen.

Other things needed in the Jemez Valley and mountains to make life easier and better for Seniors, continued

Other things needed in the Jemez Valley and mountains to make life easier and better for Seniors? Transportation: 3 responses

- More transportation services & home help
- Transportation to Cañon Sr. Center for lunch and socializing Monthly senior social gatherings in village conference room, to update everyone, hear concerns, celebrate birthdays, etc. Pet care for people in hospitals or rehab Transportation to take pet to the vet.
- Small store shuttle

Other things needed to make life easier and better for Seniors? Healthcare: 9 responses

- To me, the most important is availability of caregivers for those still living at home, but needing care/support
- Close access to groceries, gas, pharmacy, medical services
- PACE Program
- PCPs & dentists
- Care Givers, Funding
- Access to medical care. Pueblo clinic is not accepting new patients
- Local Pharmacy
- The Senior Center in Cañon is too far away. Another smaller one for Jemez Springs & north would be
 nice. Something less institutional in atmosphere than what is in Cañon, I don't enjoy being in that
 building.
- A pharmacy w/homeopathic & OTC meds (walk-in or call-in), young people entrepreneurs! We must have attractions for tourists of all kinds. We need to create it. We need opportunities for youth.

Other things needed to make life easier and better for Seniors? Mental Health/Social Interaction: 3 responses

- Family helps me to get groceries, bank, whatever I need
- Social connection I am a retired nurse-midwife with an active RN license and could do blood pressures, vital signs, etc. in homes
- At some point, a partner would be nice

Other things needed to make life easier and better for Seniors? Safety: 2 responses

- Outside lights (sensor), more police patrolling
- Less criminals

Other things needed to make life easier and better for Seniors? Nothing needed | No suggestions | Other miscellaneous: 6 responses

- Nothing at this point
- We are self-sufficient at this time, but growing older can change everything w/health issue
- The list seems very comprehensive, can't think of anything to add
- You have a great list, Thank you
- Free money
- More rain & snow, less fires & speeders

78 people responded to the question In your opinion, what are things that make the Jemez area a great place to grow old?

What are things that make the Jemez area a great place to grow old? Nature & Environment: 31 responses

- The Beauty & Tranquility of being in the Mountains the Lack of Stress
- weather, people, culture
- The environment
- Independence and Nature & Space
- Beautiful, easy lifestyle
- Peacefulness, scenery
- All the beauty of nature most healing for the soul What could be more important
- Environment, friendly & caring people
- Quiet, hiking, other outdoor activities
- Wide variety of people, quiet, low crime, absolute beautiful place to live, air quality
- The beautiful landscape, being in nature
- The peace and quiet!
- Beautiful scenery, calm atmosphere
- Beauty, Art, Clean Air, Rural Living
- Weather. People in area. Interesting activities. Natural beauty. Arts interests.
- Beauty, wonderful group of people, nature
- Weather, Beauty
- Clean environment Peace and quiet
- The natural beauty of this canyon. The wonderful people (especially friends) who live here.
- Most homes are farther apart don't see neighbors when you go out of your home
- Quiet, good air, good water, road maintenance
- Nature
- Beauty of the area Friends!
- Beauty
- Peaceful quiet area
- Natural beauty and clean air. Also fishing and community members
- Scenery & outdoor recreation
- Beauty peace, low traffic (mostly)
- Close to nature, peaceful & ancient
- Beautiful & peaceful
- Mild weather, fairly healthy place to live

What are things that make the Jemez area a great place to grow old? Family/Friends/Teams/Community Members/Living Situation: 9 responses

- Friendship
- Community, the people, friends
- people
- beautiful, great friends
- Friends & family
- Family, Community, Beauty
- The generous, caring people
- Friends and Beauty all around
- It has been our/my home for 40+ years & we have many friends of similar views. So beautiful & quiet.

What are things that make the Jemez area a great place to grow old? continued

What are things that make the Jemez area a great place to grow old? Activities/Community/Business: 38 responses

- the great community here, & of course, the beauty of our surroundings
- restaurants
- community
- quiet & community
- the community, easy access to outdoors, the quiet, the library, no traffic
- A caring and creative community
- Its beautiful, quiet, easy access to forest. Reliable services like water, electric, internet
- Senior center, Rides and Friends
- Community involvement, physical activities (hiking, walking)
- Beauty of our natural surroundings- A small caring community The diversity of people & cultures
- The community seems to really care about its senior members and others that need help. The beauty of the area is very restorative
- Fine people who are community minded location
- Community, Friendliness of the people, Sharing
- Its beauty, great people, & wonderful sense of community
- Community
- The land, the river, the caring people
- Visual, less people hussle-bussle, a river runs through it, overall nice people, eclectic
- Quiet, inspiring scenery, friendly people open-minded, educated
- Not too many people. The love people show me everyday
- Caring people everywhere, beauty everywhere
- Good community of people; lots of seniors
- Affordable / No golf course or ski resort
- Beauty, quiet, caring/supportive community, healing nature, Pueblo Health center, great library, JSS, JHH, Dr. Juliette Sweet, ND
- The community itself
- Caring people, community, climate, nature
- Climate, friendly people
- It's beautiful, a good cohort of those here aging. It's close to Albuquerque.
- Good library, friendly community, beautiful surroundings
- Community
- Sense of community, beauty, tranquility
- Beauty & community
- The Jemez is a great place to grow old because it is quiet small town where we all know each other and its peacefully friendly people
- Location Caring people Library spiritual resources yoga
- Community
- People, scenery, community
- Community
- Its god's county! Low population number. People are friendly & helpful & great. Presbyterian church and choir are wonderful (we also have family here).
- EVERYTHING!!

81 people responded to the question What are things that make the Jemez area a difficult place to grow old?

Things that make the Jemez area a difficult place to grow old? Resources/Amenities & Transportation: 32 responses

- Driving to grocery, etc. If you don't drive you are cut off
- Distance from necessities, harsh weather, lack of reliable part-time caregivers
- Distance to shopping
- Few restaurants
- Distance
- Mobility
- Transportation, difficult driving
- Limited access to necessities.
- Access to stores, mailbox, post office, closer stores
- Winter weather, no close place to get groceries, lack of good coffee shop
- Very little offered
- Bad traffic
- Mountain roads / distance to medical / distance to groceries
- Distance to get things we need, annoying weekend traffic
- Driving required for all things
- Access to all services indicated above
- Amenities
- The drive to services
- Lack of certain amenities: grocery store, restaurants, swimming pool for exercise
- Too far away
- Distances to services, road conditions in winter
- Distance to ABQ or LA
- The remoteness if you can't drive anywhere unless transportation is available
- Lack of services
- Tourists, noise, no local grocery
- Lack of access to health food options year-round. No walkways, speed limit needs to be reduced and we need cross-walks
- Getting groceries
- Few services
- Reliable public transportation to and from Albuquerque and Santa Fe
- Being far away from stores & good/healthy food (and Trumpian attitudes by some folks)
- Accessibility
- Access to basic needs

What are things that make the Jemez area a difficult place to grow old? continued

Things that make the Jemez area a difficult place to grow old? Access to Healthcare: 25 responses

- Being too far away from need services: Medical, groceries
- Distance to medical services, hospitals, doctors
- Limited resources food/groceries, restaurant, pool, medical care
- Quick access to health care
- Medical services not close. No close groceries or gas. No seniors center close.
- Hospitals are not close enough. No urgent care.
- Distance from health care & med specialists
- Far from medical resources, grocery stores, Walmart, etc.
- Access to services, groceries, hospitals, etc.
- Lack of access to fresh produce & food, acute medical care
- Care, Medical Appt.
- Transport, health care, services to age in place
- Distance to grocery store, doctor & dental physical limitations difficulty carrying groceries, etc. into house.
- Medical care (urgent)
- Distance from stores & health care
- Less accessible medical care if you're not a Jemez Pueblo patient
- Distance to services, hospitals, groceries; lack of affordable rental housing for caregivers, service workers, & seniors; lack of a public pool & community gathering space (north of Cañon)
- Distance to grocery stores & medical facilities
- Distance to metro areas i.e.: doctors, groceries, pharmacies. Availability of yard & handyman services (lack of)!
- Lack of medical support. Distance to groceries, doctors, etc.
- It's a difficult place to grow old because of medical services are extremely far away in case of emergencies.
- Driving into town for drs appts make it difficult, health providers locally available is IMHO
- Access to medical care, & sense of belonging as you have to disconnect from activities
- Transportation, health care
- Transportation is one of the key needs & access to medical care if/when we are not able to drive ourselves

What are things that make the Jemez area a difficult place to grow old? continued

Things that make the Jemez area a difficult place to grow old? Mental Health | Social Interaction: 11 responses

- Family close by
- Isolation
- Not having friends/family to help
- Too far from everything to stay once I can far no longer function alone
- Social connection
- Seems a bit isolated. People may like that, but it might be difficult for elderly folks
- Isolation
- As for myself, being an introvert, disliking the phone, and very hesitant to ask for help
- Loneliness
- Too far from family

Things that make the Jemez area a difficult place to grow old? Weather/Landscape: 8 responses

- Topography, weather (snow)
- Hard landscape, some inclement weather (snow) drought
- Bad winter roads
- Roads/remoteness
- Snow
- Smoke every summer
- Winter isolation
- Remote, rural and austere settings, especially during winter months. Difficulty finding and retaining good reliable strong workers.

Things that make the Jemez area a difficult place to grow old? Safety: 2 responses

- Robberies, break ins, too much traffic, speed limits, congested area
- The motherf...Harley riders every weekend, high crime rate break-ins. Lack of restrictive covenants in neighborhoods, i.e. San Diego Drive. Also Isolation

Things that make the Jemez area a difficult place to grow old? No difficulties | Miscellaneous: 3 responses

- None at this point
- There are no negatives
- Ability to have a central [two illegible words]

Key Stakeholder Interviews

To gain additional perspective, we also conducted 9 interviews with key stakeholders including a Medical Doctor, a Naturopathic Doctor, a Senior Center Director, a City Clerk, a Mayor, three Pastors, and a Library Director.

We asked 2 questions (responses shown below and on next page):

- What do people come to your for, for their aging needs?
- What do you think people most need to age in place here?

What do people come to you for, for their aging needs? Healthcare supports & services

- Mobility issues, loneliness, & vision/hearing decline
- Osteoarthritis and heart health, primarily
- To get integrative care, a whole-body approach to aging
- Palliative care for end of life/hospice cases, with whole-person support.
- In home care!! Either nursing care or non-nursing (e.g., help with taking a bath, getting dressed, basic needs)
- Primarily, access to services relating to health: filling our applications for Medicare, help with getting info/support from the VA after trying many times without success

What do people come to you for, for their aging needs? Housing & food-related supports & services

- Need help around the house, often for repairs. For example, the porch needs repair. Often, they don't even get the needed repairs done
- Housing, primarily mobility in the house, also affordable housing
- Help around the house, things folks could do in their younger days, but now find it harder to do such as gather and cut firewood, etc.
- Suggestions of using the Leyba Land/Community Park for developing affordable rentals
- We have food pantry needs here, although the Community Center provides food there is likely unmet need

What do people come to you for, for their aging needs? Transportation-related supports & services

- Really varies, normally it is related to not having transportation (to get medication or even groceries)
- Meals and transportation-Community Center provides but people need it.
- Transportation!! To get to Dr appointments in Los Alamos or Rio Rancho.
- Access to medications and groceries: how to get them
- Rides to Dr. appointments, especially if it's a procedure. Even if they can drive, they need a ride back home.

What do people come to you for, for their aging needs? continued

What do people come to you for, for their aging needs? Housing & food-related supports & services

- Need help around the house, often for repairs. For example, the porch needs repair. Often, they don't even get the needed repairs done
- Housing, primarily mobility in the house, also affordable housing
- Help around the house, things folks could do in their younger days, but now find it harder to do such as gather and cut firewood, etc.
- Suggestions of using the Leyba Land/Community Park for developing affordable rentals
- We have food pantry needs here, although the Community Center provides food there is likely unmet need

What do people come to you for, for their aging needs? Assistance with technology & other services

- Technology is so hard for the older generation: For example, the Dr's office now requires you to have an app or fill a form out online. For most of them, it's not even in their vocabulary. There is so much difficulty getting things done online or even using their cell phones. Many would rather do without (e.g., "can't we just fill out a paper"?)
- Library services such as learning and educational materials, computer help, entertainment for grandkids
- Legal services, we don't have much of that up here. End of Life plans-getting the paperwork in place (who gets what, how the estate is divided up).
- Computer and other technology needs. Because of the Community Center's bad internet service they can't provide it.
- They are looking for volunteers for AARP taxes, people need tax help, and no volunteers for that. They used to have it but Covid got in the way. Our area really needs volunteers.
- Need help with online applications & need help uploading documents for applications

What do people come to you for, for their aging needs? Social support & other services

- If they are new to the area, they are looking for how to get connected to others. But there is an issue of privacy, for example, we may know someone or a group who has similar interests, but cannot give out names and numbers
- Living on limited resources: having to address whether or not they can afford to live where they are, paying for medications, and paying for propane
- Loneliness: Would be nice to have a Meals on Wheels type of service where the same person comes to the home, checks in, develops a relationship. From talking with Meals on Wheels recipients, its often the highlight of their day/week because of the human interaction
- Need help paying the rent
- Often, it's caring individuals (adult children or friends) looking for services to help others stay in their home such as housecleaning service and help lifting items
- The need for a labor force for Village businesses, and affordable housing for those people

What do you think people most need to age in place here?

What do you think people most need to age in place here? Healthcare supports & services

- Having centralized health resources
- More access to integrative/alternative health care here such as acupuncture, chiropractic, naturopathic medicine, homeopathy
- In-home health & living care
- Regular check-ins by a health care professional, and for some, even 24/7 care
- Qualified caregivers and a way to pay for them. They have some at Jemez Pueblo who are trained and would work anywhere in the Valley or Mountains Community
- People to help with cleaning & bathing. Help in the home anywhere from cleaning once a week to full time caregiving. People have a place to live but may no longer be able to live safely in their home without help

What do you think people most need to age in place here? Transportation-related supports & services

- Transportation for medical specialist appointments in town and specialized prescriptions and groceries
- Transportation within the Valley and to ABQ, Los Alamos, & Santa Fe
- Someone to pick up groceries or take them grocery shopping
- Meals on Wheels-type program, food assistance, transportation (access to town, shopping, medical appointments)

What do you think people most need to age in place here? Housing, Food, Technology, & other supports & services

- A place to buy healthy food here
- Overcoming the ever-increasing technology challenges. For example, online ordering. There is more
 ability now to get things delivered, but the technological challenges often prevent them from that.
 With increased technology comes extreme difficulties because it is often not practical. It's also hard
 because the internet is not always stable
- One thing I've thoroughly enjoyed is that we have a good community. People interact quite a bit. Communications is something. Support of the community from the community.
- It depends on their economic status. For many in the Village/Valley, practical needs are primary, like firewood and yard help
- Cheaper housing, water, and electricity

Strengths and Limitations of this Needs Assessment

Our Community Needs Assessment was a non-probability sample and is thus not necessarily representative of nor is it generalizable to the 50+ population of the Jemez area. However, our outreach efforts in diverse settings throughout the region, our attempts to include people from all areas, and the large number of people and organizations who participated in the survey and in key stakeholder interviews are all strengths of this assessment.



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